## **SOCIAL SERVICES**

Ref	Brief Description	Net Saving 2008/09 £(000)	Full Year 2009/10 £(000)	Full year 2010/11 £(000)
	a) Saving proposals assumed in the report			
HSHS10	Increase charge for day care from £3.30 to £6.60 per day / session.  Currently 225 customers attend some form of day service and this increase would impact on approx 114 of them. All customers receive an individual financial assessment and therefore only contribute the amount they can			
HSHS12	afford to pay.  To reduce the Face to Face mediation Service. This would provide a core service to council tenants and "vulnerable" people. People in private sector or in housing associations who did not meet vulnerability criteria would not be provided a service unless funded on case by case basis. Management arrangements for the service would be re-shaped to achieve the savings as	29	29	29
HSLDS1	well as a reduction in paid sessional mediators.  Reduction in agency staffing within the Learning Disability Service.	35	35	35
HSLDS2	Printing of leaflets - Ceasing to print annual BCHS report and combining HASS A-Z of services with council wide A-Z of services.	5	5	5
HSLDS3	Increased vacancy factor in Corporate Services.	8	8	8
HSLS1	<b>Finance efficiencies</b> - following process improvement work efficiency savings have been identified within the customer finance team.	40	40	40
HSLS2	Receptionist - A need for reception function at 10/12 GHS was identified following review of service and the intention had been to create a reception role to provide a more efficient and effective service to people visiting the centre as well as providing administrative support for the customer advice function. Funding was allocated but the post has not been filled yet as other			
	aspects of the service improvement have been undertaken.	21	21	21
HSLS3	<b>Relocation costs</b> - To reduce the budget set aside to meet relocation expenses in accordance with the councils recruitment policy.	14	14	14
HSLS4	IT project team - budget no longer required following implementation of IT		20	
HSMS1	project.  Reduction in residential and nursing care placements in Mental Health to	38	38	38
HSMS2	reflect the reduced level of demand in this service area.  Reduction in residential and nursing costs following implementation of cross border protocol. A new cross border protocol (agreed via the assistant director group for Yorkshire and the Humber) relating to ordinary residence of a customer has been brought into effect. This reinforces the legal agreements and precedents around "ordinary residence" rules and has an impact on 19 current customers. 14 of these will become the responsibility of other local authorities, and CYC will become responsible for 5. This includes the financial support of those individuals as well as care management and commissioning support.	85 120	85 120	85 120
HSMS3	Home Care - reduction in home support hours. The aim of the Home Support Service is to offer support to customers living in their own homes to ensure their safety and physical, emotional and mental well being. The service is provided to assist customers who have low level needs maintain their independence within their own homes and does not include any personal care. As demand for this service has not been at the level anticipated this proposal will reduce the established hours in Home Support	22	97	0.7
HSMS4	Home Care - create city wide enabling & intermediate care team. There are currently Promoting Independence teams in 4 locations and one separately contracted Intermediate care service (contract due to expire Dec 07 and be incorporated within the CYC service). This proposal would combine the hours in the PIT service across the city, improving availability of a service that is required on demand and reducing both the total number of	22	97	97
HSMS5	hours needed and management costs.  Home Care - amalgamation of High Dependency and EMI services. The	127	363	363
	amalgamation of these 2 teams will create efficiencies and result in fewer hours being needed for the service.	167	490	490
HSMS6	<b>Administration</b> - The deletion of two posts from Assessment & Purchasing administration from April 08 due to introduction of electronic social care record and the new social care IT system.	32	37	37

HSMS7	Day Cantus officionaise. The handwate will record to be used forward auticula.			
HSIVIS/	Day Centre efficiencies - The budgets will need to be reconfigured entirely			
	on the closure of HRDC and it is anticipated that this amount can be saved.	17	17	17
HSMS8	Increased continuing care income - NHS continuing healthcare is the	17	17	17
1.000	name given to a package of services which is arranged and funded by the			
	NHS for people outside hospital with ongoing health needs. Customers get			
	continuing healthcare in any setting, including their own home or in a care			
	home. A national framework has been introduced which should result in			
	more customers being eligible for continuing health care, therefore reducing			
	the social services contribution required to an overall package of care.			
		75	75	75
HSMS9	Improved attendance management - Improving attendance and reducing			
	levels of sickness absence across the department. This saving is dependent			
	on the council's payroll system being improved to deliver the necessary			
	reports and information.	30	60	60
HSMS10	Inflationary increases in charges - as set out in Annex 4	195	195	195
TOTAL SOCIAL SERVICES RECOMMENDED SAVINGS		1,067	1,736	1,736
	b) other saving proposals not recommended			
	b) other saving proposals not recommended			
HSHS1	Withdrawal of funding to voluntary organisation	44	44	44
HSHS11B	Increase eligibility criteria to critical	300	1200	1200
HSHS3	Re-provision of day support with private sector	1	44	44
HSHS4	Withdrawal of funding from various voluntary sector commissioned services	89	119	119
HSHS5	Closure of Elderly Persons Homes	22	50	
HSHS6	Outsource Home Care	101	500	827
HSHS7	Yorkcraft	54	132	132
HSHS8	Increase charges for "double" carers	92	92	92

## **HOUSING GENERAL FUND**

		Net Saving 2008/09	Full Year 2009/10	Full year 2010/11
Ref	Brief Description	£(000)	£(000)	£(000)
	a) Saving proposals assumed in the report			
HSHS14	Reconfigure the early intervention and prevention contract  This saving can be achieved by reconfiguring an existing contract providing early intervention and prevention of rough sleepers. The contracted service			
	also provides a drop in centre and counselling, and contributes to the rough sleeper counts that are done 4 time a year.	20	20	20
HSLS5	Additional income from Houses in Multiple Occupation (HMO) Licensing (Non recurring) More HMO's have been licensed than was originally estimated resulting in additional income.	19	0	0
HSLS6	Capitalisation of staffing costs to Regional Housing Board funding The amount of work being carried out as part of the grants process is increasing as a result of the increasing number of options that are open to customers. It is proposed to capitalise half of the salary for a grants surveyor to be funded from the Regional Housing Board, Private Sector grant funding.	13	13	13
	TOTAL HOUSING GENERAL FUND	52	33	33

## **HOUSING REVENUE ACCOUNT**

		Net Saving		Full year
		2008/09	2009/10	2010/11
Ref	Brief Description	£(000)	£(000)	£(000)
HRALS1	Reduced Bad Debt Provision			
	Housing Services have been focusing on performance improvements within	60	60	60
	the operational service areas. As a result of improved performance on			
	recovering rent arrears, the requirement for bad debt provision has reduced.			
	A £100k reduction in current arrears relates to a reduction in bad debt			
	provision of approximately £60k.			
HRALS2	Reduced Revenue Contribution to Capital			
	Housing Services have recently changed the product specification for	33	33	44
	replacement of gas central heating systems, moving from conventional			
	boilers to combination boilers. This results in reduced capital cost of			
	replacing a central heating system as a result of removing the need for a hot			
	water cylinder and associated pipe work.			
HRALS3	Additional income from Tees valley properties			
	Tees Valley Housing Association properties are managed by the council in	15	15	15
	return for a management fee. This saving reflects an increase in the number			
	of properties being managed in 2008/09 within existing resources.			
	TOTAL HOUSING REVENUE ACCOUNT	108	108	119